

Written responses to information requests from the Climate, Community Safety and Environment Scrutiny Committee.

Context	Requested information	Assigned to	Written response from Mark Stevens
<p><u>Appendix 2: Proposed Savings and Management Actions.</u> <u>Service Specific</u></p> <p>Storage space savings were then discussed. More clarity was requested as to how such a large amount of savings could be achieved. The Cabinet Member responded that it would be investigated further - however there may have been an underestimation in sales. She stated that the move online and a more generalised template for vouchers had made it possible to achieve savings in staffing, printing costs, and specialised storage (as currently paper vouchers were subject to additional security measures).</p>	<p>Information Request Possibly Leading to a Recommendation:</p> <p>A request for a further breakdown of how the visitors parking permits storage savings estimate of £300k would be made and more detail</p>	<p>Mark Stevens</p> <p>Assistant Director of Resident Experience</p>	<p>The saving arises from increasing the proportion of residents that obtain their parking permits online rather than going through Customer Services. This includes reduced use of paper parking permits. This will incur less administrative costs than at present.</p>

Context	Requested information	Assigned to	Written response from Barry Francis
<p><u>Appendix 4: The Savings Tracker.</u></p> <p>A question was raised about the mitigation of services. It was clarified by the Director that mitigation occurred when a project could not be treated as a saving because it could not be progressed.</p> <p>Another question was raised around the criteria for RAG ratings, as it was pointed out that those rated green had more budget gaps than those rated red.</p>	<p>Information Request Possibly Leading to a Recommendation:</p> <p>More information was requested by the Committee on how services were mitigated and the criteria of RAG.</p>	<p>Barry Francis Director of Environment and Resident Experience.</p>	<p>As explained in the scrutiny session a series of management actions have been implemented to mitigate financial pressures. These include holding vacancies, optimising deployment plans and using new technologies.</p> <p>The RAG criteria has been reviewed in the period between Q1 and Q2, the panel were reviewing the Q1 sheet as the Q2 position had not been published at that stage. The following criteria broadly applied:</p> <p>Red – The saving is undeliverable with no prospect of implementation.</p> <p>Amber – The saving is deliverable but the full year saving amount unlikely to be achieved in this financial year.</p> <p>Green – The saving is either delivered or on track to be delivered.</p>

Context	Requested information	Assigned to	Written response.
<p><u>Appendix 4: The Savings Tracker.</u></p> <p>Discussion turned to consultations. A question was asked about ‘push back’ on consultations, as it was asserted that often businesses over inflated their perceptions of how restrictions affected their business. It was asserted that the data would be in conflict with the perceptions of impact. It was asked whether the sales of one-hour permits would be reconsidered and figures were asked for what proportion of people were using pay and display for under one hour.</p> <p>The Cabinet Member for Resident Services and Tackling Inequality replied</p>	<p>Information Request Possibly Leading to a Recommendation.</p> <p>More information was requested by the Committee on the sales of parking permits of under one hour.</p>	<p>Mark Stevens</p>	<p>Based on recent data, around 40% of pay-to-park sessions are under one hour in duration. As clarified by the Cabinet Member for Resident Services and Tackling Inequality, the Council had listened to residents and businesses and concluded that this savings option would not be pursued.</p>

that they had already considered how many were using pay and display for under one hour. She also asserted that the organisation had to listen to residents and businesses. Throughout COVID businesses had struggled. She emphasised that one of the key priorities of the council was that it had to listen to residents. The Director added that Visitors Permits had not reduced, and parking income was in a positive position.			
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